

# Securing our Business – Thru Effective governance

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Chairman, CII SR Task Force on Internal  
Security

- Lewis Carroll in his inimitable style has held a mirror to the world around us.
- Through the Looking Glass, what Alice found was hypocrisy.

We badly need Good Governance  
to secure our interests....

## The Time has come....

- "The time has come," the Walrus said,  
"To talk of many things:  
Of shoes--and ships--and sealing-wax--  
Of cabbages--and kings--  
And why the sea is boiling hot--  
And whether pigs have wings."

Lewis Carroll  
(from *Through the Looking-Glass and  
What Alice Found There*, 1872)

<http://www.jabberwocky.com/carroll/walrus.html>



- UP Police Computerisation started in 1975
- Police IT 2000 was begun in Karnataka in 1998
- Software development after a rigorous study on requirements began in 2003-04
- In 2010 user acceptance trials are still underway
- CCIS/ CIPA not making much progress
- Selection of consultants CCTNS under way

Police Modernisation....

- David Headley
  - Visits before
  - Visits after
  - Suspicious acts
- Telgi
  - Present in HC
  - Bail rejected
  - Walks out
  - Commits crime
  - Again and again
  - In Many states
  - Even in Jail

# THE HINDU

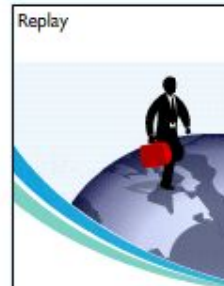
Online edition of India's National Newspaper  
 Wednesday, Dec 09, 2009  
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### Mumbai police to file charge sheet against Headley

Mumbai/Washington: David Headley, the terror suspect arrested by the U.S. Federal Bureau of Investigation, will soon be charged separately by the Mumbai police for allegedly conducting reconnaissance of targets hit by Lashkar-e-Taiba terrorists in November last year.

The decision comes after the FBI gave in a Chicago court details of the reconnaissance missions carried out by the American national at the behest of the Lashkar.

Official sources said Indian investigators had enough proof of Headley, who is of Pakistani origin, conducting surveillance of targets in Mumbai for more than two years preceding the November 26, 2008 attack and all evidence of his involvement would be incorporated in the supplementary charge

- Break down of Criminal Justice system
- Abuse of parole
- Threats to Internal security
- Maoist violence and
- Serious questions on the authority of the State
- Citizen crying for Good Governance

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### Bench crushes infant to death

K Ramanujam / DNA Sunday, November 8, 2009 8:37 IST

**Bangalore:** In a freak mishap, a 22-month-old boy was killed when the support of a cement bench on which he was sitting gave way in a Jalahalli playground on Saturday morning. The bench overturned and the child was trapped under it. He was rushed to a nearby clinic where he was declared brought dead.

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Police said the deceased has been identified as Digantha, son of VC Adarsha, a resident of HMT Colony.

Last quarter Results....

- All round Reforms are the need of the hour
- We need Citizen centric "Crime Stoppers" to act as interface between Police and Public to record all information on crime and criminals as reported by the public
- We need a State of art DIAL 100 system that will deliver police help at the door step and ensure predictive intelligence collection and analysis
- We need Anytime Anywhere Policing
- We need law breakers to be brought to book in real time mode!

Strengthening of internal security  
is urgently needed

## Police Evolution in Holland is inspired by the Political set up fighting the King to set up a democracy in place of the ruling monarchy

- Johan Rudolf Thorbecke (January 14, 1798 – June 4, 1872) was one of the most important Dutch politicians.
  - In 1848, he drafted the revision of the Dutch constitution giving less power to the king and more to the parliament.
  - He served (1849–52) as the first constitutional premier of the Netherlands and was twice more premier (1862–66, 1871–72).
  - He gave Catholics equal rights with Protestants, extended the electorate, removed trade restrictions, and initiated projects for the construction of canals for reclaiming land from the sea.
  - His reforms influenced the areas of Elections, Municipalities, Education and Transportation.
  - He is credited with initiating Police Reforms in that country.



Johan Rudolf  
Thorbecke

The First Prime  
Minister of the  
Netherlands



- In Holland Police reforms were initiated in 1977, 1993 and then again in 2006 and now they are looking for further changes to be made to tackle terrorism and other situations in a multi ethnic society
- It is worth extracting a quote from Thorbecke in his 1871 Historical Essays that formed the Introduction to the 1977 Dutch report called "The Changing Police" initiating reforms In Dutch Police.
- "Will we dwell in what our forefathers bestowed upon us; will we not do any thing ourselves, will we resist timely advance; well then, rather than advance, we will face decline. Each era has its own principle of motion; if one lets this lie, the following era will suffer commotion."
- In our life time if we do not do anything about Police Reforms, Criminal Justice system restructuring and good governance we shall be failing in our duty towards our future generations

A quote from Thorbecke...

- If we want to leave a legacy for our children that is prima facie enjoyable like the rhymes penned by Lewis Carroll, we need to do some thing positive before it is too late.
- Good Governance can only come through Awakened citizens pushing for Efficiency, Transparency and Accountability whether it be in Public sector or private sector
  - Transformation through trusted technologies is what we require.
  - Affordable, adapted to local conditions and amenable to fast deployment
  - A fool proof System to be put in place speedily
  - Accountability and total transparency
  - Best Practices integrated

Only way forward –Adherence to Article 51A

- Part IVA Fundamental Duties

- Article 51A Fundamental duties

It shall be the duty of every citizen of India -

(a) to abide by the Constitution and respect its ideals and institutions, the National Flag and the National Anthem;

(b) to cherish and follow the noble ideals which inspired our national struggle for freedom;

(c) to uphold and protect the sovereignty, unity and integrity of India;

(d) to defend the country and render national service when called upon to do so;

(e) to promote harmony and the spirit of common brotherhood amongst all the people of India transcending religious, linguistic and regional or sectional diversities;

to renounce practices derogatory to the dignity of women;

(f) to value and preserve the rich heritage of our composite culture;

(g) to protect and improve the natural environment including forests, lakes, rivers and wild life, and to have compassion for living creatures;

(h) to develop the scientific temper, humanism and the spirit of inquiry and reform;

(i) to safeguard public property and to abjure violence;

(j) to strive towards excellence in all spheres of individual and collective activity so that the nation constantly rises to higher levels of endeavour and achievement.

Article 51 A introduced on December 18, 1976 by virtue of the Constitutional (Forty Second) Amendment Act 1976. The new Part IVA is titled FUNDAMENTAL DUTIES :

- Apps.gov launched on September 16, 2009 by the US Government
- Five ways that **Apps.gov** can become a trendsetter for Governance in India
  - Vendor neutral IT service catalog
  - Core categories of service from an end user's perspective and citizen centric
  - Automation and/or removal of bureaucratic red tape
  - "Adopt at your own pace" syndrome
  - Cloud not defined by who runs it, but by the quality of service provided

Cloud computing is here to assist  
Governance



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## Welcome to Apps.gov

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### What is Cloud

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## What type of solution do you need?

### Business Apps

Your agency or service is complex and requires state-of-the-art software to get business done.

*GSA Cloud Business Apps has a solution!*



### Cloud IT Services

Need a better solution to reduce cost and implement projects faster?

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Software providing historical, current, and predictive views of business operations.

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 **Business management**

Software that helps you plan, organize, staff, and control your organization.

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supp  
that

 **CRM**

Track and organize info about your current and prospective customers to improve service.

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 **Design**

Software to help you design for web and other media.

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 **ERP**

Software that serves your enterprise. Includes accounting, purchasing, HR and more.

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Software for delivering, tracking and managing training and education over the Internet.

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and

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 **Knowledge management**

Apps that help you innovate and build new knowledge within your organization.

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pho  
and

So what is happening  
in our silicon city?

Are we any where near all this and more ?

[www.indiancst.in](http://www.indiancst.in)

Indian centre for social transformation



Windows Internet Explorer window showing the website **www.kspnc.in**. The address bar displays `http://iwaytechnologies.com/ICST/index2.aspx`. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The page content features a green header with the logo and title **Indian Centre For Social Transformation**, followed by the tagline "Provide services that are scalable, secure, and efficient, while improving overall service and reducing costs". A navigation menu contains links for HOME, My Work Place, My Society, My Projects, My Diary, My Development, My Personal Doc, and Help Disk. A central banner with a lightbulb icon reads "When Imagination meet Creativity...". On the left, a sidebar titled "KSPNC.IN" lists links for My emails, My Chat place, My Photos, My Videos, My Blogs, and My Development work place. The main content area includes a section for **Article 51A Fundamental duties** with a sub-point (j) and a section for **Cloud Computing** with a brief definition. The Windows taskbar at the bottom shows the system tray with the time "PM 12:26" and several open application windows.

Work Intelligence - Windows Internet Explorer  
 http://180.92.173.210/cgi-bin/VaakyaPortal.cgi/CORPUS/CST/GenLogin

File Edit View Favorites Tools Help

Work Intelligence

ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರ ಪಾಲಿಕೆ | BBMP

WORK INTELLIGENCE

Web Based Project Management System

Developed jointly with:  
 INDIAN CENTRE FOR  
 SOCIAL TRANSFORMATION  
 by Ngenia Labs

BBMP - Bangalore Monday, January 18, 2010

DASHBOARD ADD PROJECT PROJECT LIST CHART CHANGE PASSWORD REPORT

Project Analytics

Project Status			
Completed Projects	7047	Cost Overrun Projects	3733
Ongoing Projects	7473	Time Overrun Projects	2619
File In Process	2987	No Of Attachments today	Nil
Yet To Start	1054	Projects added today	Nil
Status not Mentioned	560		

To Be Completed			
Today	Next 7 days	1 month	2 months
37	166	614	721

Zone wise Project Details	
Head Office	1843
South Zone	3165
East Zone	4111
West Zone	2607
Bommanahalli Zone	1526
Rajarajeshwari Nagar Zone	1821
Dasarahalli Zone	1324
Mahadevapura Zone	1499
Yalahanka Zone	1865
Zone not Mentioned	239
<b>Total no. of Projects in All Zones</b>	<b>20000</b>

SI No	Name of Work	Watch Days
1	Construction of Underpass at Prof.CNRRao Circle Ba....	20
2	Construction of Bridge and road /junction improvem.....	23
3	Construction of sub-division office at 5th block K.....	
4	IMPLEMENTATION OF WBPMS IN BBMP OFFICE BY KSPHC	34
5	Construction of Underpass at Puttenahalli Ring roa....	23
6	Providing asphaltting to the Annaanna cross roads	

Communicator

Under Progress

Internet | Protected Mode: On 100%

Done Re: Securi... CST - Win... Work Intel... Technolo... Indian Ce... Securing ... 2 Windo... centre for ... PM 12:29

Brihat Bangalore Mahanagar Palike has adopted Cloud computing and all its projects are going on line at a fast and furious rate



**ಬೃಹದವಾ | BBMP**

# WORK INTELLIGENCE



## Web Based Project Management System

Developed jointly with:  
**INDIAN CENTRE FOR**  
  
**SOCIAL TRANSFORMATION**  
 by **Ngenia Labs**

**BBMP - Bangalore** Monday, January 18, 2010

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Detailed Analytics [Click Here To Print](#)

Zone Name	Total No of Projects	2008	2009	Pending Projects	Total Cost of all Projects (INR in Lakhs)	Completed Projects	Ongoing Projects	Yet to Start	File In Process	Work Approved	Work Dropped	Status Not Mentioned	No. of Cost Over Run Projects	No. of Time Over Run Projects	% of Projects On Schedule	% of Projects Behind Schedule	% of Projects Completed Over Budget	% of Projects Completed Under Budget
Head Office	1843	471	582	790	12953672.75	521	605	138	311	229	8	6	242	286	5.21%	15.52%	13.13%	86.87%
South Zone	3165	2096	2196	1127	48250132.11	1394	1006	242	250	107	4	154	698	527	7.80%	16.65%	22.05%	77.95%
East Zone	4111	1526	2915	330	118848168.27	768	1360	121	1555	244	4	57	484	134	6.79%	3.26%	11.77%	88.23%
West Zone	2607	2669	2602	2664	4873090.66	1240	938	235	130	14	Nil	49	1043	547	8.29%	20.98%	40.01%	59.99%
Bommanahalli	1526	533	790	203	2936552.72	676	527	40	194	1	3	5	336	356	7.34%	23.33%	22.02%	77.98%
Rajarajeshwari Nagar	1821	497	1572	248	12393531.70	271	1272	76	179	18	1	4	92	111	35.91%	6.10%	5.05%	94.95%
Dasarahalli	1324	362	1068	106	44334.29	679	507	37	58	2	Nil	41	447	166	0.91%	12.54%	33.76%	66.24%
Mahadevapura	1499	653	922	76	5725798.36	712	457	104	180	39	Nil	7	121	187	1.60%	12.47%	8.07%	91.93%
Yalahanka	1865	917	1001	53	60747.53	785	801	61	130	69	18		270	288	6.81%	15.44%	14.48%	85.52%
<b>Zone not Mentioned</b>	239				254911692.16	1	Nil	Nil	Nil	1	Nil	175	Nil	10	NIL	4.18%	NIL	74.06%
<b>Total no. of Projects in all Zones</b>	<b>20000</b>	<b>9724</b>	<b>13650</b>	<b>5597</b>	<b>460997720.55</b>	<b>7047</b>	<b>7473</b>	<b>1054</b>	<b>2987</b>	<b>724</b>	<b>Nil</b>	<b>560</b>	<b>3733</b>	<b>2619</b>	<b>8.83%</b>	<b>14.31%</b>	<b>18.67%</b>	<b>81.34%</b>

Work code No	201-08-N-G-H-P-MI-019
District Name	Bangalore
Schemes	No Scheme
Date of Tender	22.08.2008
Estimate Cost (INR in Lakhs)	4.00
Expenditure incurred (INR in Lakhs)	4.34
Scheduled date of completion as per contract	19.10.2008
Probable date of completion	19.10.2008
Actual Date of Completion	30.10.2008
Approved cost (Amount and percentage) (INR in Lakhs)	4.34
Work Status	Completed
Percentage of physical progress	
Contractor Name	
Site handed over date	04.10.2008
	<a href="#">More Details...</a>

Project Img
 Project Doc
 QC Img
 QC Doc

There are no file(s).

● Time Overrun  
● Cost Overrun

● Quality Overrun  
● Other Issues

● Normal  
● Over Run

No Photographs? Is the work really complete!



# Indian Centre For Social Transformation

Provide services that are scalable, secure, and efficient, while improving overall service and reducing costs

- HOME
- ABOUT US
- SERVICES
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As part of our commitment to translate Article 51A of the Indian Constitution into action, we are launching this NGO called Center for Social Transformation. The CST is infact a forum for citizens collective actions to implement subclause (j) of Artde 51A which reads as under:- **Art. 51A (j) : to strive towards excellence in all spheres of individual and collective activity so that the nation constantly rises to higher levels of endeavour and achievement.** As part of our Fundamental Duty and social responsibility, we wish to promote through this one stop portal, a number of projects that will deliver cost effective computing, best practices, knowledge management systems and critical applications at affordable costs to masses across India. Please register your willingness to join in our effort in spreading the message of FUNDAMENTAL DUTIES enshrined in Article 51A to all citizens to promote good governance and quality improvement of life all citizens. Also indicate the areas of interests and responsibilites you are willing to share. [Click for registration form.](#)



- Bio-Suite
- Bio-Appliance
- MASSWIZ Database
- IGIR Database
- Education Services
- Human Resource Mgt
- B-PERSONAL
- SMARTTIME
- E-tendering
- Satellite Mapping
- Cloud Computing
- Video Conferencing
- Personal Files Vault
- Personalised Services

- 3iCare2x
- Online Police
- 3iCare Psychiatry
- BBMP Web Based PMS
- Hospital Management
- Corporate Directory
- OpenClinica
- Annual Property Rtn
- UID-EMR-ENROLL
- Value Added Services
- I REMR Viewer
- E-Governance
- Person Health Record
- E-commerce
- Tele Medicine
- One INDIA Directory
- Scientific Labs ERP
- Right to Information

- Global Project Management
- E-procurement
- E-tendering
- Complaints Management
- Health
- Education
- Security
- Rural development
- Mobile computing
- Asset declaration
- Human Resource Management

Cloud computing services- enables affordable computing to transform business into an improved model

- Congrats to our city Government for adopting IT for Good Governance
- We soon expect the State and the Country to follow the same
- In fact Indian Constitution has enshrined these concepts beautifully in Article 51A aptly titled- Fundamental Duties. The time has come to remind every one about their Fundamental Duties as enshrined in Article 51A of the Indian Constitution. Come let us do it together.
- Art. 51A (j) : to strive towards excellence in all spheres of individual and collective activity so that the nation constantly rises to higher levels of endeavour and achievement.

## Article 51A

To give ourselves the best  
of governance  
that we truly deserve

Come Join the Indian Centre for Social Transformation

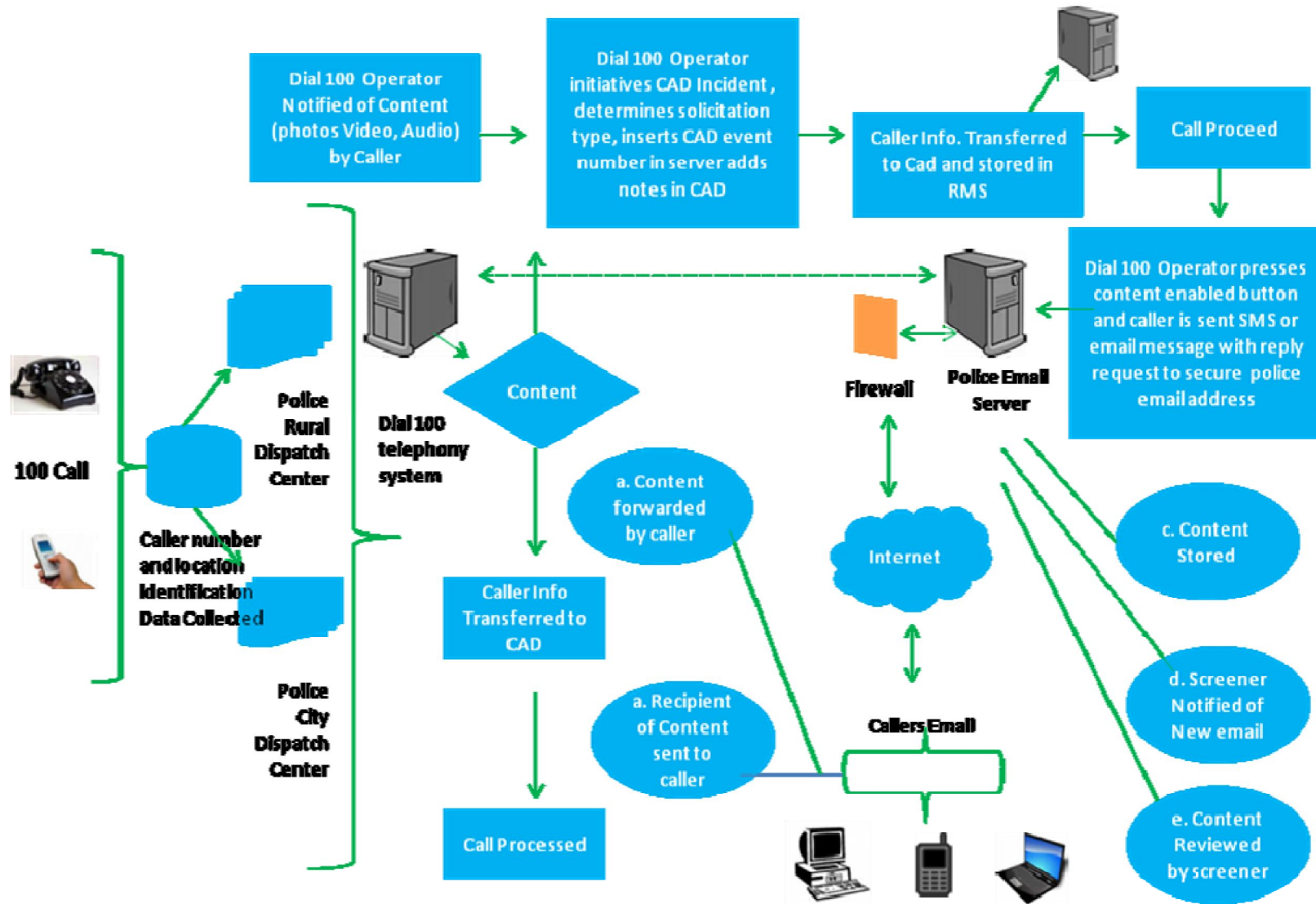
[www.indiancst.in](http://www.indiancst.in)

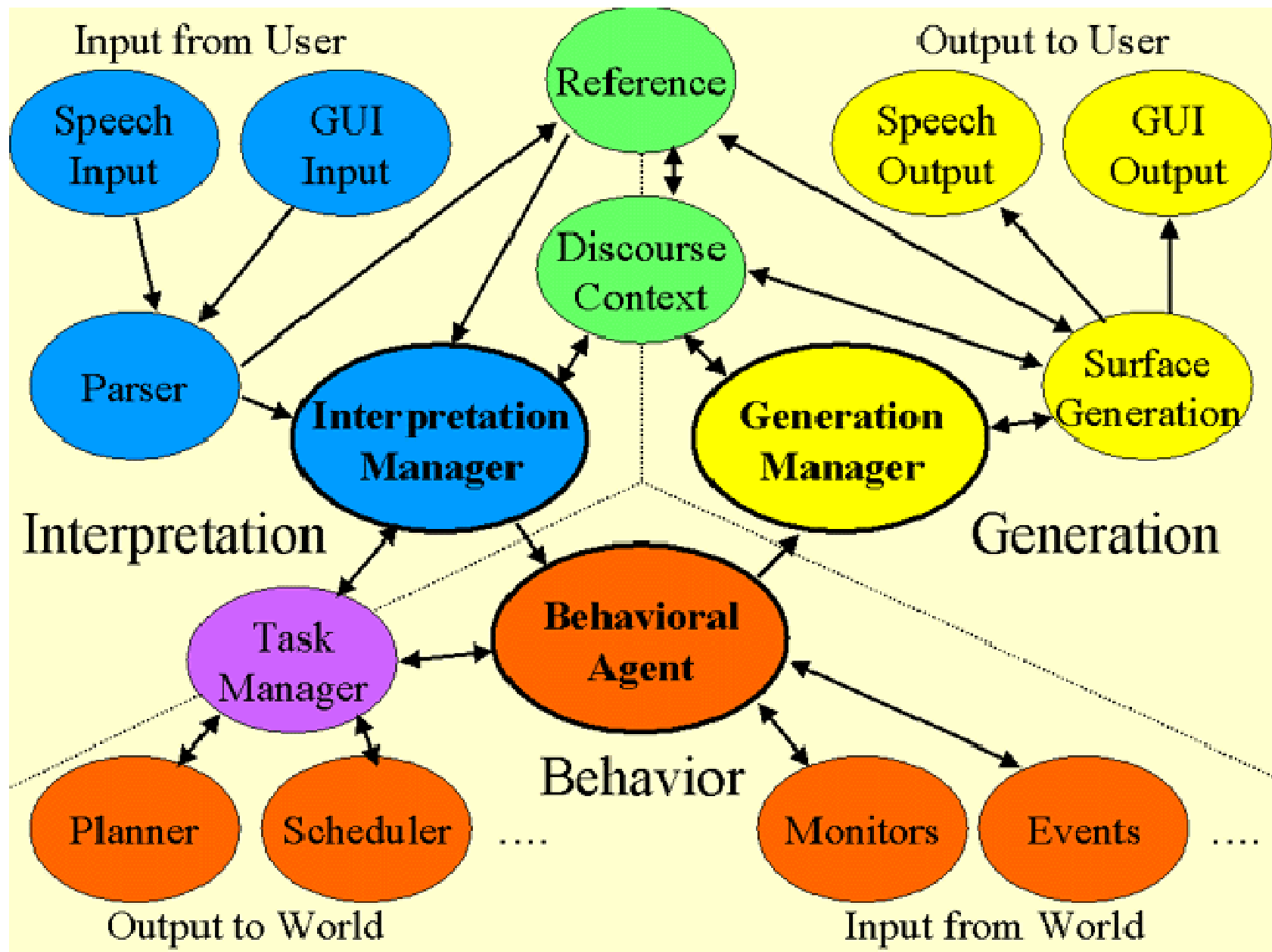


- Any Questions ???

Thank you

# Proposed Dial 100 Call with Content Processing





## Central funding for Police capacity building...

Year	Allocation
1969-70	Rs. 50 Lakhs
1978-79	Rs. 7 Crores
1996-97	Rs. 50 Crores
1999-00	Rs.100 Crores
2000-01	Allocation for next five years increased to Rs 1000 Crores p.a.
2003-04	Rs.705.27 Crores
2004-05	Rs. 960.0 Crores
2005-06	Rs.1025.0 Crores
2006-07	Rs.1065.0 Crores
2007-08	Rs. 1248.7 Crores

A survey of Bureau of Police Research & Development had indicated in 2000 that a sum of Rs. 25000 Crores would be required to meet the current deficiencies in the State Police Forces in the country in the areas of mobility, police building, police housing, weaponry, forensic setup, training etc.

# Police Modernisation--- a Reality check

- So far as the finances released and utilised are concerned: -
- Take Maharashtra, a state that saw serial train blasts in 2006 that claimed 187 lives and a terror attack last November that claimed another 200.
- Maharashtra has witnessed its police modernisation budget plummet from a high of Rs 166.2 crore in 2000-2001 to a paltry Rs 78.87 crore.
- While central funds have seen minor hikes in the last 10 years, peaking at Rs 107 crore in 2000-01, it has once again come down to just about Rs 78 crore.
- And there are problems associated with their being spent properly

In his note (No 221-  
RS/126/2009 dated February  
13, 2009), the Comptroller and  
Auditor General of India Sh.  
Vinod Rai states that :

"In the wake of terror strikes on civil establishments in four major cities, the vulnerability of our police forces in meeting the challenges posed by extremist outfits has become the subject matter of public debate.

- Most police stations, including extremist attack-prone ones, continue to depend on outdated and obsolete weapons.
- Also, police personnel are not adequately trained.
- In most states, the police communication network is non-functional.
- Force mobility has not been strengthened despite the scheme being operational for almost four decades.
- In some states, there is a real shortage of police personnel in all categories.
- There is an inordinate delay in construction of police stations.
- Also the lack of adequate housing for police personnel was adversely affecting their morale and performance.

**Key findings of the CAG audit:-**

## Comparison for the Southern States Allocation / Utilisation of funds

Unspent Money shown in **RED**

Rupees in Crores

State	AP	Karnataka Rs 75 crores p.a.	Kerala	Tamil Nadu	All India
2000-01	72.02/0	82.5/0	29.28/0	76.5/0	1000/2.5
2001-02	77.2/0	76.9/0	31.16/0	68.1/0	1000/7.02
2002-03	81.32/0	75.0/0	25.13/0	68.1/0	695/2.35
2003-04	69.46/0	69.31/0	22.0/0	54.98/0	705.27/3.28
2004-05	79.93/0	58.87/0	26.55/0	56.78/0	960.0/4.55
2005-06	101.41/0	65.85/0	18.84/0	65.51/2.04	1025.0/40.36
2006-07	88.12/7.55	64.15/17.99	24.53/1.01	61.65/5.15	1065.22/332.55
2007-08	87.34/NR	78.13/NR	40.01/NR	75.75/NR	1042.07/NR
2008-09	67.0/NR	60.0/NR	24.0/NR	51.0/NR	804.53/NR

NR: Not reported to and compiled in MHA



Year	Funds Released	Utilization
2000-01	1000	99.76%
2001-02	1000	99.49%
2002-03	695.00	99.51%
2003-04	705.27	99.45%
2004-05	960.00`	99.62%
2005-06	1025.00	99.28%
2006-07	1065.00	63.71% **
2007-08	1248.70 / 1042.07 ?	* UCs due by 1/4/2009
2008-09	418.65	?

## Central Funds for Modernisation of Police in crores of Rupees

Whether Equivalent State share released and utilised or not in each of the states?

- Working towards policy formulations furthering orderly development and assured security
- Championing changes in legal, administrative and managerial capabilities so that good governance is assured
- Liaisoning and providing platform for proactive private public participation towards common goals of secure and stable environ conducive to continual growth
- Capacity building and evangelising good practices
- Generating meaningful public participation and support for all activities promoting good governance

Our Responsibility towards  
a safe and secure India  
Through traditional Methods