

CII MEMBERSHIP SERVICES



Confederation of Indian Industry

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CII MEMBERSHIP SERVICES



Confederation of Indian Industry

Foreword



Membership services represent the bedrock of the overall CII agenda. Over the years, CII has evolved a wide-ranging portfolio of Member Services, based on continuous dialogue and feedback, tailored to the needs of Members on an ongoing basis. CII offers a dynamic and wide range of service portfolio for the benefit of members.

Policy advocacy, which is a core activity of CII involves taking up economic, trade, sectoral and state level policies with Central and State Governments.

Business Development & International services of CII helps create networking platforms through sectoral business promotion activities across major industry and services sectors, both within the country and for overseas markets.

As a priority agenda, CII assists Member organisation in Community Development by assisting industry to identify and execute corporate citizenship programmes.

CII delivers its Member Services through diverse formats. This includes nearly 500+ membership forums supported by a network of 65 offices in India, 8 overseas offices with 1000+ Secretariat, more than 70 Sectoral Councils & Committees, 10 Centres of Excellence located across the country are specialized institutions for providing training, advisory and consultancy services for enhancing competitiveness in quality, energy, green business, sustainability, logistics, food & agriculture, water, leadership, MSME competitiveness and Start-ups, 2 Technology Development Centres for aiding technology transfer & development, Model Career Centres and Multi Skill Institutes for skilling and employment.

The Online Business Resource Centre of CII - myCII delivers wide range of services to Members through online portal www.mycii.in, including information alerts on business opportunities, Government policies, investments, research reports, etc. This enables Members to keep informed about the latest trends in the market and the economy, prepare themselves to meet the future challenges, and take advantage of emerging business opportunities.

This handbook is a compilation of comprehensive suite of CII services offered to Members.

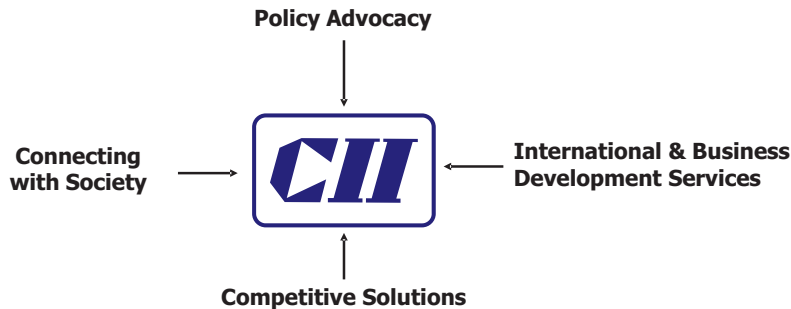
To derive benefits of your Membership with CII, I invite you to take full advantage of CII Membership Services.

Chandrajit Banerjee
Director General, CII

CII MEMBERSHIP SERVICES

The Confederation of Indian Industry (CII) works to create and sustain an environment conducive to the development of India, partnering industry, Government, and civil society, through advisory and consultative processes. CII is a non-government, not-for-profit, industry-led and industry-managed organization, playing a proactive role in India's development process. Founded in 1895, India's premier business association has over 9000 members, from the private as well as public sectors, including SMEs and MNCs, and an indirect membership of over 300,000 enterprises from around 300 national and regional sectoral industry bodies. CII charts change by working closely with Government on policy issues, interfacing with thought leaders, and enhancing efficiency, competitiveness and business opportunities for industry through a range of specialized services and strategic global linkages. It also provides a platform for consensus-building and networking on key issues. To achieve equitable, inclusive growth, CII also seeks to bring in social transformation through a series of focused interventions to mainstream economically and socially challenged groups and draw them into a cycle of growth, development and empowerment.

CII's service portfolio includes:



Policy Advocacy

1. Representations to Government on Policy / Procedural issues on behalf of Member Organisations through respective CII Committees at the National and State levels
2. Pre and Post Budget Memorandum at the Central and State Government Budgets
3. Policy Dialogue Sessions & Best Practices Sharing Sessions on Policy initiatives
4. Interactive Sessions / Problem Solving Sessions on Policy and Procedural issues with key decision makers from various Central Ministries, Departments and State Governments
5. Opportunity to contribute towards National/State Policy reforms through CII National and Regional Committees and State and Zonal Level Panels. Views of Committee members are channelised to Governments

CII Membership Services

6. Opportunity to be part of various Government Committees / Task Forces on behalf of Indian Industry
7. Advice and guidance on International Trade Policies
8. To represent Export / Technology Transfer / Trade Barriers related issues with foreign Governments through bilateral / joint forums
9. Contribute in framing economic and industrial policies

Business Development Services

1. Buyer – Seller Meetings with PSUs / Large Corporates / Government Agencies
2. B2B Meetings with national and international corporates
3. Pre RFP / Pre RFI Meetings
4. Business Networking Programmes with National and International Business Delegations
5. International Trade / Business Missions / Delegations
6. Access to CII's online SME Finance Facilitation Centre
7. Participate in focused Sectoral Trade shows for entering new markets
8. Exposure through Study/Technology Missions on manufacturing techniques & operational excellence
9. National and International Trade Fairs
10. Tender Alerts through My CII (www.mycii.in)
11. Online B2B Engagement through My CII (www.mycii.in)
12. Interaction with Embassies / High Commissions
13. Multilateral and Bi-Lateral Business Conclaves
14. Visa facilitation / Passport endorsement service
15. Product Promotion through Industry Catalogue
16. Membership Directory
17. Market Intelligence Reports / Publications
18. Defence & Aerospace Advisory & Consultancy Service
29. Attestation of Certificate of Origin

Please refer to Annexure II for list of CII Trade Fairs.

Global Outreach

CII endeavors to increase the integration of Indian industry with the world economy and helps Indian industry to go global by providing advisory services to the industry on all issues related to International trade. CII undertakes research and analysis on areas related to the ongoing negotiations at the World Trade Organization (WTO), bilateral and regional Free Trade Agreement (FTA) negotiations, foreign trade policy and other related issues. CII works very closely with the Ministry of Commerce and Industry, Government of India and serves as the first point of contact on all trade related issues. By adopting a proactive and a partnership approach with the Government, on various issues related to Indian exporters, CII helps industry explore newer markets and opportunities. CII International works under the overall supervision of International Policy Council. It comprises of members and experts on international trade policy issues.

CII international undertakes activities to connect Indian business with global business. Such activities include meeting the Heads of State and Government, decision-makers, networking with counterpart organisations, multilateral and academic institutions and other policy making bodies. The set-up of 8 overseas offices helps CII to disseminate vital information related to markets and joint venture possibilities to Indian and foreign companies. International events are organised as a part of its global business networking initiatives. This is supplemented by institutional partnerships with 394 counterpart organizations in 133 countries. Trade fairs, seminars, overseas missions, and conferences also develop strong connects. Meetings with visiting Heads of State and Government and high-level ministerial delegations are held for Indian industry regularly.



Enhancing Competitiveness of Indian Industry

CII delivers a customized portfolio of training programmes as well as consultative and advisory services to help member companies build internal competitiveness, enhance capacity and sharpen competencies through 10 Centres of Excellence, Technology Development and Skill Development Centres. Working in tandem with Government, Industry and organizations, CII takes forward a robust agenda to catalyse excellence, innovation, employability and productivity across sectors.

Services Offered	Focus Areas
<ul style="list-style-type: none"> • Awards & Recognitions • Best Practices Missions / Delegations • Case Study Presentations / Videos / Compendium • Certificate Course on Manufacturing Excellence • Consultancy / Advocacy Services • Cyber Security Capacity Building • Design Registration • DXcel Tool for Rating • In-house Training Programmes and Workshops • Intellectual Property Facilitation Services • Manufacturing Tool • Online Finance Facilitation for SMEs • Online Master Classes / Webinars • Open Training Programmes and Workshops • Prime Minister's Fellowship for Doctoral Research • Product Design Development Programme (DCODE) • Sessions on Best Practices • SME Clusters on Competitiveness • Technology Facilitation • Visionary Leaders for Manufacturing • Laboratory Clusters on Facilitating ISO 17025: 2017 Training and Accreditation for Food Testing Laboratories • Certificate Course on Food Safety Maturity: CII Food Safety Award • FSSAI Certificate Courses on FoSTaC Advanced levels (Food Safety Training and Certifications)- Health Supplements and Nutraceuticals, Manufacturing, Bakery, Catering, Alcoholic Beverages • Benchmarking Courses on World Benchmarking Toolkit for Food and Agriculture Sector 	<ul style="list-style-type: none"> • Education Excellence • Energy Audits & Management • Enhancing Laboratory Performance for Food Testing Labs through Maturity Assessment • Enhancing Laboratory Performance for Food Testing Labs through Maturity Assessment • Green Buildings • Green Company (GreenCo) Rating • Green Product (GreenPro) Certification • HR Management & Process Development • Hydrological evaluation • Integrated Material Handling and Control • Innovation & entrepreneurship • Start-ups • Industrial Safety • Intellectual Property Rights • Inventory Management • Laboratory, Weights and Measurement • Leadership • Logistics & Supply Chain • Operational Excellence • Promote India as a tourist destination, global wellness and ayurveda hub • Quality Management Systems • Renewable Energy • Sustainability • Total Cost Management. • Warehouse Rating • Waste Management and Cleaner Production Process • Water Audits • Welding Technology

Please refer to Annexure I for services offered by CII Centres of Excellence & Annexure III for CII Awards.

Online Information Services

CII through its online digital platform, www.mycii.in offers a wide range of services to its members to enable them to take advantage of their membership digitally. The online services offered by CII include:

- B2B opportunities
- CII Market Place
- Knowledge Bank (26000+)
- Industry Presentations (7300+)
- CII Directory of Members (9500+ Members)
- CII Mailbox
- Online Communities (100+)
- CII Publications (2500+)
- Customized Alerts
- e-Events / Virtual B2B Events (500+)
- Finance Facilitation Centre
- Government Notifications
- Central & State Government Policy Tracker
- Investment Tracker
- Schemes for SMEs
- Forthcoming Events of CII
- Advisory Services
- Master Classes (550+)
- Online Videos (5500+)
- Recorded Webinars (500+)
- Research Reports (2300+)
- Special Offers on various services from other CII members
- Global Tenders from more than 240+ countries
- e-Attestation of commercial documents
- Mentoring Services
- Redemption Points
- CII Podcast and Blog

Members can access the above services through www.mycii.in. These services are also available through CII App available for IOS and Android devices from IOS App Store and Google Play Store respectively.

Publications

To keep members updated on the latest developments on the national and international fronts with respect to economy, industry and trade, CII publishes a large number of focused publications like sectoral reports, research papers, newsletters, magazines, case studies etc. Members can subscribe to these publications or access them through www.mycii.in. Given below is list of some key regular CII publications, newsletters and journals:

Periodicals	Periodicity	Published by	Areas of Coverage
CII Communique	Monthly	CII Central Office	Monthly journal of CII; captures new CII initiatives, with analysis of contemporary issues, new business models and competitiveness solutions.
CII Business Outlook Survey	Quarterly	CII Central Office	This survey captures the prevailing business sentiment in the country.
CII Artha	Quarterly	CII Central Office	This publication provides an in-depth analysis update on current trends in the domestic and international economy and helps in tracking policy developments and understanding industry dynamics.
Economy Dashboard	Monthly	CII Central Office	The dashboard captures the movement in the key economic high-frequency indicators.
Economy Update	Fortnightly	CII Central Office	Captures latest economic indicators, recent Policy developments and the Markets at global and domestic level.
Policy Watch	Occasional	CII Central Office	This publication focuses on CII's policy advocacy work undertaken in a particular sector or area, and covers issues and CII recommendations on the same.
CII Monthly Monitor	Monthly	CII Central Office	An online monthly newsletter giving details of CII's policy advocacy, international, regional and competitiveness activities and initiatives.
Multilateral Newsletter	Bi-Monthly	CII Central Office	Provides insight on multilateral and regional engagements of India and Indian industry.

Community Development

- 1) Participate in various CII programmes on community development, health care, literacy, education, etc
- 2) Policy, advocacy and engagement on socio-economic drivers such health, education, skilling and rural development and environment
- 3) CII offers customized projects to realize company's CSR agenda and deliver impactful social development projects on women empowerment, climate action, early childhood education, disaster resilience, Health and livelihood
- 4) Interface with Government, implementing agencies, and stakeholders for all national programmes that are in alignment with CII mandate, e.g. Swachh Bharat, Drought, etc
- 5) Contribute through National Missions – Swachh Bharat, – Digital India, Skilling India, etc
- 6) Access to advocacy / sensitisation materials (compendiums, reports, studies, papers, etc.) for members on CSR; Accessibility; DEI; Disaster Management; Arts, Heritage & Culture.
- 7) Avail workplace Diversity, Equity & Inclusion services - focus on Women empowerment and PwD (Persons with Disabilities) inclusion
- 8) Avail access to networks –
 - Indian Women Network (IWN): A support network for Corporate, Professional and Entrepreneurial women to network and grow.
 - Indian Business & Disability Network (IBDN): A network of companies aspiring to become disability inclusive and barrier-free.

SERVICES OFFERED BY CII CENTRES OF EXCELLENCE

CII Institute of Quality, Bangalore (www.cii-iq.in)

CII Institute of Quality is the leading authority in Quality Enhancement among organisations and industries. Over the past century, CII has provided Indian Industries with the support, systems, and tools to make a mark in the competitive world. It is realised that the best way to enhance an organisation's competitiveness is through the quality route.

CII IQ has tied up with several international organisations to bring their best practices to India. It has helped several organisations improve their processes through application of Quality methodologies, besides helping them win recognitions such as the Deming Prize and the Japan Institute of Plant Maintenance (JIPM) Awards, including:

- **Business Excellence (BE):** BE Vertical offers a Bouquet of Services to the Indian Industry through Recognition Programs, Assessments, Trainings and Consultation, besides facilitating the prestigious program 'CII-EXIM Bank Award for Business Excellence' based on the internationally recognised EFQM Model.

In partnership with EFQM & Baldrige Foundation, offers a unique BE Assessor and Facilitator training for the Indian Business Sector and Professionals enhancing their management performance skills, along with other important trainings that includes - Strategy Deployment Workshops, Excellence Competitions, Customer Experience Workshops, Building Strategic Quality Leaders, and many more in developing the leaders.

Further, the vertical has helped organisations in development of Customised Excellence Frameworks to establish organisational excellence.

- **Total Productive Maintenance (TPM):** The TPM vertical is providing support to industry in achieving operational excellence through improvements in productivity, waste elimination and reducing cost to build World Class Manufacturing Capability in Indian Industry, with future ready factories comprising a critical mass of change leaders. Kaizen Competitions, TPM certifications and Excellence in operational technology Awards and various other activities are helping build capacity and capabilities of Indian Industries. TPM Club India actively supports Indian industries to improve the economy through the tools and techniques of TPM as associate of Japan Institute of plan maintenance (JIPM).

- **Quality Metrology & Standards (QMS):** QMS vertical provides guidance on standardization, conformity assessment, metrology, and other frameworks under QI network. The vertical also provides support in area of global standards and conformity assessment procedures, local regulations in different sectors through sensitization, training, advisory services. Additionally end to end support for implementation of different international conformity assessment standards (ISO-CASCO) which include ISO/IEC 17020, ISO/IEC 17025, ISO/ IEC 17043, ISO/IEC 17029, ISO/IEC 17065 is provided.

Imparting Awareness & Internal Auditors Trainings on ISO 9001 and ISO/ TS16949. AIAG Core tools trainings - APQP / PPAP /MSA / SPA / FMEA etc. Trainings on Systematic Problem Solving Techniques i.e. Global 8D and Producing Zero Defect.

Leading Initiative on LCA & DRA – Industry 4.0 for facilitating and encouraging Indian Industry for adaptation of Intelligent Automation / DRA / Industry 4.0, through workshops / trainings, national level competitions, awards, conferences, and handholding support etc.

- **Lean Six Sigma (LSS):** This vertical is helping to build Lean Six Sigma Capabilities in Industry at various levels ranging from Yellow Belt to Master Black Belt; Consulting Services to build pool of Operational Excellence Change Leaders; National and Regional level competitions, Operational Excellence Certification and best practice’ missions and competitions are a few offerings to help establish best practices in operational excellence.

CII Sohrabji Godrej Green Business Centre, Hyderabad (www.greenbusinesscentre.com)

CII-Sohrabji Godrej Green Business Centre (CII-Godrej GBC) , Hyderabad, was established in the year 2004, as CII’s Developmental Institute on Green Practices & Businesses, aimed at offering world class advisory services on conservation of natural resources. The CII – Godrej GBC in Hyderabad is housed in one of the greenest buildings in the world and through Indian Green Building Council (IGBC) is spearheading the Green Building movement in the country. Services being offered by the Centre are -

- Energy Efficiency and Renewable Energy Services
- Indian Green Building Council (IGBC)
 - Green Education
- GreenCO (Green Company) Rating System
- GreenPRO (Green Product) Certification
- Green Entrepreneurship Council (GEC)

CII Centre of Excellence for Competitiveness for SMEs, Chandigarh (www.cii-competitiveness.in)

The Centre stands at the forefront of driving transformative change by accelerating the competitiveness of MSMEs. Its focused mission, and future-ready strategy underscore the commitment to empowering MSME membership with the benchmark practices, knowledge and skills through customised capacity building Services those address their specific needs, ensuring visible and impactful outcomes. The bouquet of CII-CFC services include:

1) Vendor Capabilities Enhancement Excellence Clusters:

The MSME Cluster Development & Manufacturing Excellence is a strategic initiative aimed at fostering collaborative growth among MSMEs. This comprehensive approach involves the identification, formation, and nurturing of industry clusters to enhance the overall competitiveness through a customized roadmap to build internal competencies, operational excellence, total quality management, scalability, adopting best practices & profitability. Members can participate in the cluster program to strengthen their supply chain ecosystem.

- Making Vendors Competitive through OEM - Vendor Development Cluster Program
- Improving Operational Excellence coupled with Cost optimization for MSMEs
- In-company Consulting assignments based on assessment with customised implementation.
- Strengthening management capabilities and strategic planning
- Enhancing Organisational & Workforce Capabilities through Workshops, Training Programmes, Industry Study Missions
- Best Practice Sharing and recognition through Competitions & Awards.

2) Productivity & Capability Building and Mentoring:

Members can access for tailored mentoring & capability building programmes to optimise their operational efficiency and scale up the productivity at all levels.

3) Energy & Resource Efficiency- Assessment, Audit and Climate Action:

Energy and Resource Efficiency services focuses on helping MSMEs enhance their efficiency, minimise carbon footprint and reduce operating costs through energy audits, resource optimisation strategies, green technologies and implementation support to reduce energy consumption and operating costs.

- Detailed Energy Audits & end-to-end solutions on energy efficiency & systems effectiveness.
- Handholding MSMEs for implementation of energy efficient systems like ISO50001 and processes.

- Energy, Power Quality & Sustainability Best Practices Awards and Competitions
- Knowledge & Capability building through Training Programmes / Workshops / B2B meetings

4) CII National Mission on War Against Corrosion - Corrosion Management Policy, Audits & Mitigation:

The huge economic impact of corrosion underscored the urgency for a dedicated effort by industry to mitigate its effects. Initiatives driven by CII-CFC have served as crucial platforms for knowledge exchange, bringing together experts and practitioners to discuss cutting-edge corrosion management strategies, advancing best practices, fostering innovation, and bolstering the resilience of industries against corrosion. We assist industry in protecting their investments and ensuring longevity of their assets.

- Participating in CII National Mission on 'War Against Corrosion' through Awareness Modules for Industry from different sectors.
- Corrosion Assessment, Audits, Mitigation Plan, and Implementation.
- Minimising downtime and maintenance costs and enhance safety in operations.
- Recognizing Industry Best Practices on Corrosion Prevention and Mitigation through best practices competitions & Awards

5) HR Audit & Handholding:

To sensitize SMEs for Business value creation through Human Resource Optimisation by adopting professional including Transparent HR processes, Performance metrics and Reward system, Learning and Development culture and Total Employee Involvement with seamless use of Technology, the Centre has been guiding organisations through its various focussed HR focused initiatives.

- HR Audit for optimising resources
- In-company Consulting modules and assignments for improved productivity & employee development strategies.
- HR Excellence & Best Practices Awards and Recognitions
- Training & Skill Development

6) Industry Academia Partnership- Professional Development Technical Certification Courses:

The specialised courses offer industry esp. MSMEs access to professional training programs designed to enhance the skills and competitiveness of the workforce. From technical certifications to industry specific skill development courses, the centre provides MSMEs with opportunities to upskill their employees and stay competitive in today's fast paced business environment.

- Industry required courses in collaboration with renowned Institutions & Universities for enhancing employee expertise & proficiency.

- Post Graduation Professional Development Courses for Working Professionals in areas like Manufacturing Excellence and Management, Energy Management & Climate Action and Corrosion Management & Technology.
- Developing a pool of experts, domain specialists and academic scholars for addressing the industry challenges esp. MSMEs through research-based solutions and next practices.

7) Capability Development – Trainings, Skilling & Hand-holding:

It encompasses a wide range of training, skilling, upskilling and other programs specific to needs of industry esp. MSMEs. Whether it is technical training, managerial skills or entrepreneurial guidance, the centre equips MSMEs with the knowledge and tools required to excel in their respective industries.

- Organisation Capacity & Competency Development Program
- Customised training and upskilling modules
- Best Practices competitions & recognition platforms

CII Institute of Logistics, Chennai (www.ciilogistics.com)

The CII Institute of Logistics (CII-IL) creates a platform for Industry to gain greater insight into the emerging trends, Industry specific problems of national importance and global best practices in logistics and supply chain management thereby enabling Industry to increase efficiency and enhance effectiveness in their operations. CII – IL plays a key role in facilitating world class trade by making India most efficient and effective in logistics, thereby moving up the logistics performance index ladder.

- **Education Services:** In a step towards increasing availability of qualified logistics and supply chain professionals and educators, two key education programmes are implemented. Industry recognized qualification programmes (certificate, advanced certificate) are offered for working professionals in online. Specialized education programmes focusing on logistics, supply chain, EXIM logistics & shipping specialization courses for post graduate students in colleges and universities through Industry Academia tie up and knowledge partnerships. The education service models include a range of activities from designing courses to Industry immersion and certification. Full time Masters programme in Logistics and supply chain is offered through CII School of Logistics in association with Amity University, Noida, Mumbai and Kolkata
- **Training Services:** To sustain competitiveness and to bridge spiralling skill gaps in the logistics sector, CII-IL regularly organizes corporate training on specific topics for sharpening the knowledge of industry professionals. Faculty resources are drawn both from the Industry and academia from all over India. Also, various logistics skill development programs are conducted with certified trainers.
- **Research and Collaborations:** Focused research studies related to industry issues and policy are undertaken. Guidance for the research is provided by active working groups and involves multiple teams

from Industry and academia. The research service includes design of methodology, data collection and analysis, report development and results validation. Collaborations with international agencies, premier institutes and international associations include exchange of knowledge through structured learning programmes. These programmes typically include field visits and interactions with subject matter experts in India and overseas, especially from Singapore and Japan. International certification programmes include digital supply chain management, digital warehousing and automation and warehouse kaizen practitioner series.

- **Advisory Services:** The Institute provides advisory services on various facets of supply chain management pertaining to different verticals and their associated supply functions. The institute also conducts WAREX – Rating of warehouses and Warehouse Audits to improve the performance of warehouses. Key standardized certifications for enterprises and professionals include WAREX, Supply chain maturity model, Professional assessment and certifications: SCM Pro, SCMB Pro, SCM analytics, Warehouse management and Supply chain lean professional. Over the last few years, CII-IL has provided consultancy services to a wide range of companies to enable them to evolve into high performing organizations.
- **CII IL MOVE (Membership of Value Engagement):** IL MOVE is the Membership division of Institute of Logistics launched for all stakeholders to join the National Logistics Movement, which addresses capacity building and Policy advocacy in Logistics. MOVE Members are updated with industry trends to numerous opportunities through focused events and business networking.
- **Events and Conferences:** To bridge the gap between the stake holders and the government and to address need for effective policy change, CII IL organizes events and conferences across the country in the areas of logistics and supply chain.
- **Supply Chain and Logistics Excellence Awards (SCALE):** Organizations across sectors within the logistics supply chain industry demonstrate their outstanding practices and solutions at the 'CII SCALE Awards'. The 10th edition of 'SCALE Awards' attracted 230 nominations of which 76 winners were announced across 36 categories. SCALE jury follows a multi-stage, transparent screening and assessment process which includes presentations by and interactions with the participants.

CII Naoroji Godrej Centre of Manufacturing Excellence, Mumbai (<https://cme.cii.in/>)

Established in 1997 at Vikhroli, Mumbai the CII Naoroji Godrej Centre of Manufacturing Excellence (CME), is setup to invigorate the Indian industry by providing specialized training and developmental programmes designed for professionals at various levels within the country's manufacturing sector through 1) Enhancing Competitiveness: Driving improvements across industrial production, supply chain, technology, sustainability, human resources, collaboration, and market capitalization & 2) Setting Industry Benchmarks: Creating a roadmap for future industry standards by identifying & addressing crucial train-

ing needs. Over the last two and half decades, the Centre has catered to CII member organizations by delivering services in the following key areas:

- **Training & capacity building** through short and long-term training programmes (Online and Off-line mode) in Manufacturing & Operations, Industry 4.0, Advanced Manufacturing & Analytics, Occupational Health & Safety, Project Management & Supply Chain, International Trade & Finance, HR, Soft Skills & Sales
- **Offers customized in-company training** programmes for organizational capacity building
- **Focus on Industry 4.0** (new age technology) training modules to provide an overview and implementation plans
- **Promoting a movement on Operational Health and Safety (OHS)** through various training sessions, competitions, webinars and events
- **Conduct VLFM (Visionary Leaders for Manufacturing)** programme to transform Successful leaders to Visionary Leaders who can transform organizations
- **Conduct VSME (Visionary SME) programme** to help OEMs and its Tier1 & Tier 2 suppliers and SMEs to improve their productivity and profit by 10x, through optimizing the flow management (Information and Material flow) techniques

CII ITC Centre of Excellence for Sustainable Development, New Delhi (www.sustainabledevelopment.in)

The CII-ITC Centre of Excellence for Sustainable Development (CESD) is the ecosystem creator for sustainable development in India. As an 18-year-old industry-led institution within CII, the Centre drives sustainable, environmental, inclusive and climate friendly transformation among stakeholders through research, data-driven digital tools, frameworks, collaborative initiatives and capacity development.

CESD works towards bringing local and global macro challenges to the centerstage; building policy consensus on critical issues; strengthening stakeholders' awareness and representation on policy & regulatory reforms and enabling actions that positively impact environment, nature and communities.

With a vision to drive transformation towards sustainable development, the Centre continues to play a focal role in Government-Industry dialogues on national regulations; articulating stakeholders' discourse on global policies; putting forth Indian Industry's stand on macro-economic issues and accentuating the need for sustainable and inclusive transformation.

Policy and Regulations - The Centre, through work undertaken under the various Committees and Councils, has been diligently working with the Ministry of Environment, Forest and Climate Change to introduce policy and regulatory reforms that incentivize environmental action and promote ecosystem protection

and conservation. Through proactive engagements with the Government, the Centre endeavour to bring in more transparent and responsible mechanisms for sustainable business practices.

Global Outreach - The Centre represents Indian Industry and shares their concerns and suggestions on international and bilateral forums with global regulators, trade associations, inter-governmental panels.

The centre focuses on four areas of intervention:

1. Sustainability of Industry and Value Chains

ESG Intelligence & Analytics

The Global ESG movement has pushed companies worldwide to integrate ESG factors in investment decisions and corporate strategies. The Centre assists Members in preparing for this dynamic market requirement by providing end- to end services in the ESG space.

- **ESG Gap Assessment:** Helps Members understand their status quo in the ESG space including their ESG strengths, gaps, and key risk areas. The assessment report also includes broad level recommendations to help Members bridge the identified ESG gaps. These services use SaaS based tool and are customised as per the scale and the sector of the company.
- **ESG Advisory and Strategy:** Assists Members develop strategic roadmap for their ESG journey and implement the same by helping develop policies/ SOPs, greenhouse gas accounting, identify key performance indicators and set targets.
- **Capacity Building:** Provides training sessions on diverse topics including, Leadership Session on ESG, training on BRSR, ESG frameworks & metrics, sustainability reporting and training on climate change.
- **Disclosure Solutions:** Helps Members develop ESG / BRSR / Sustainability / Integrated Reports; Improves the quality of ESG reports and disclosures.

CII Eco Edge Program

This program aims at integrating sustainability in value chains including MSMEs, of Members by evaluating the sustainability performance of both sourcing companies and their chosen vendors on four areas: Human rights, Circularity, Health & Safety and Decarbonization. It helps Members manage their Scope 3 emissions, establish a network of sustainable vendors, and prepare for evolving global regulatory landscape.

- **Capacity Building Programs:** Conducts comprehensive/ customized sessions for vendors of Members to enhance their awareness and skills pertaining to value chain sustainability. Organizes specialized sessions for procurement and/or ESG teams of Members to deepen their understanding and assist them in integrating sustainability considerations into procurement decisions.

- **Baseline Assessment:** Assists Members with baseline assessment on environmental & social parameters to analyse the current sustainability performance of their vendors, identify vendors with high-risk profiles, highlight top-performing vendors on specific Key Performance Indicators (KPIs) and use the entire analysis to set targets and action plans for them.
- **Maturity Based Certification:** Awards Members and their vendors who have met the predetermined thresholds during baseline assessments with maturity level certificates.

Corporate Social Responsibility

The Centre helps Members develop CSR strategies in alignment to the organization's goals; assists in achieving measurable impacts in CSR projects and recognise excellence in CSR.

- Designs and deliver high impact CSR projects
- Assesses Social Impacts (SROI)
- Develops CSR strategy and annual planning

2. Fostering Low-Carbon Economy and Building Climate Resilience

CII Climate Action Charter

Climate change poses a strategic risk to Industry and the Centre, through the CII Climate Action Charter, offers Members services related to reducing business's vulnerability to climate change. The principles, standards, guidelines, methodologies and tools used to provide these services are globally accepted, tested over time, and are updated on a continual stakeholder feedback process.

- Helps Members with climate change risk and opportunity assessment services; GHG inventorization; carbon neutrality services and sequestration study. Technical assistance is provided in preparation of climate change strategies, policies and internal processes; frameworks to facilitate low carbon growth; GHG footprint reduction plan; setting reduction targets, etc.
- Provides a platform for Members to map climate change as a material risk across value chains and develop long-term actions to build resilience. Supply chain partners, industrial clusters and vendors are trained, accessed, certified and presented with feedback reports for planning climate actions.

3. Circular Economy

India Plastics Pact

The India Plastics Pact aims to transform the linear plastics system into a circular plastics economy. Through the Pact, the Centre unites businesses, governments, NGOs and citizens to create a circular plastics economy in India through elimination and innovation in plastic packaging.

- Aligns Member's business models for circular economy
- Supports Extended Producer Responsibilities (EPR)

4. Balanced Ecosystem

Nature-based Solutions and Ecosystem Management

The India Business & Biodiversity Initiative (IBBI) is a business led multi-stakeholder platform with an aim to support businesses to catalyze and mainstream biodiversity in their decision-making process.

- Supports Members with developing measurable targets on biodiversity and technical standards/guidance documents to measure and report on nature related commitments.
- Supports Members in formulating their biodiversity policy, which provides a guideline to include biodiversity in their strategic decision-making process.
- Assists Members to assess their nature related impacts and dependencies aligned with TNFD LEAP Framework.
- Enables business partnerships for Wetlands Conservation through the India Wetland Coalition (IWC).
- Develops site specific Biodiversity Index score to help businesses in evaluation, planning, improving and reviewing the site condition with biodiversity perspective.
- Supports in estimating carbon sequestration potential in greenbelt / plantations.
- Develops site specific Natural Capital Action Plan for biodiversity risk management.
- Conducts capacity building sessions for Members on nature and biodiversity related aspects.

Cleaner Air-Better Life

Drives cleaner air and a better quality of life by engaging business leaders to take concrete steps and work with other key stakeholders including governments, institutions and citizen groups for collaborative action in this direction. The initiative is currently engaging 107 committed business leaders at its dedicated platform 'India CEO Forum for Clean Air'. A few projects where Members can join are:

- Handhold Value Chain partners and MSMEs for clean production across industry clusters: Siltara (Chhattisgarh), Jigani (Karnataka) and Byrnihat (Meghalaya).
- Pilot and scale clean air solutions through PPP to facilitate cities and organizations to come together.
- Two collaborative industry Working Groups to co-create framework for business impact of air pollution and roadmap for biomass co-firing in thermal power plants.

- Interventions across 13 hotspot districts of Punjab and Haryana for paddy straw management in partnership with the CII Foundation and farmer groups.

The centre also offers the following services to the Members:

Site Certifications

- **Single-use Plastic (SuP) Free Certification:** To assist Members with developing inventory of plastic usage and strategy for phasing out single use plastic from their premises in line with the plastic use protocol prepared by the Centre.
- **Validation of Zero Waste to Landfill:** The certificate offers Members an evaluation of their facility's waste management practices and verifies that the waste generated by the facility is being diverted from landfill disposal.

Capacity Development

Integrated Management Systems	Corporate Reporting and ESG
Lead Auditor EHSMS	Sustainability Reporting
Internal Auditor EHSMS	ESG Framework and Metrics
SHE Regulatory Course	Leadership Session on ESG
Waste Management	BRSR and Non-Financial Disclosures (BRSR Core Reporting)
Extended Producers Responsibility	Effective and Sustainable CSR
Circular Economy	Building Resilient Value Chains in a Changing Regulatory Environment
CII Certified Training on Climate Change	CAP Assessor Training
CII Certified Sustainability Assessor Programme	

Recognitions

- **CII-ITC Sustainability Awards:** The only third-party award process that recognises Members who have proved excellence in sustainable and inclusive practices in their business operations.
- **CAP 2.0 Awards:** Recognises climate action by Members using a three-dimensional assessment methodology, overseen by an independent non-industry-based Jury.

CII-Jubilant Bhartia Food and Agriculture Centre of Excellence, New Delhi (www.face-cii.in)

The CII Jubilant Bhartia Food and Agriculture Centre of Excellence (CII-FACE) is charged with the mission to improve the competitiveness of India's agriculture & food processing sector, by catalyzing innovation, building capacity benchmarking and enhancing productivity across the agriculture and food value chain, ensuring food safety and food security and inclusive growth.

Evidence-based research for Policy Advocacy

- Commodity specific value chain assessment for market entry and market expansion.
- Access to markets - developing market linkages and strengthening value chains for procurement through Business Service Unit for farmer producer companies.
- Food Regulatory Policy Advocacy

Resource Centre/Projects

- Mitigating food loss & waste through Post Harvest Management & Logistics focusing on maximizing energy efficiency and optimizing time and cost in the cold chain networks through the resource centre for Cold Chain & Logistics (CCLRC).
- Business Support Unit for Farmer Producer Organizations (FPOs) aimed at creating economies of scale for small holder farmers.
- ReCHaN: Forging partnerships to Strengthen the Ecosystem on Health Supplements and Nutraceuticals sector- A joint initiative with FSSAI and Global experts

Training and Capacity Building Initiatives

- Creating technology commercialization opportunities for AgTech start-ups under the FPO Start-up connect program
- Capacity Building of the FBOs on Food regulations and FSSAI's FosTaC Food Safety Training and Certification Courses.
- Creation of domestic and international market for fisheries and Aquaculture through species diversification and value addition.
- CII-FACE Certificate Course on Maturity Assessment of Food Safety Systems and Practices, Quality tools, techniques and Technology
- Customized Food Safety & Hygiene Solutions for all Sectors
- Food Safety and System Certification Facilitation and Internal Quality Audit & Training (FSSC 22000 V6/ ISO 22000/ ISO 9001/ ISO 17025)

CII Membership Services

- Facilitating nutrition delivery with private sector participation and undertaking intervention program for improving the health status of women
- Enhancing Capacity of Food Testing Laboratories through Lab Clusters
- Conducting Benchmarking workshops on World Benchmarking Alliance (WBA) for the Food and Agriculture Sector
- State Connect – Strengthening Food Safety Quality and Regulatory Ecosystem towards enhancing the State Food Safety Index – in collaboration with FSSAI and State FDA
- Global Food Regulators & CODEX Connect – An initiative to provide an understanding on the emerging food regulatory norms across the globe to facilitate food trade
- CII's FACE and FSSAI Certificate Course on Product Formulation for Healthier Choices
- Hands on Training for FBOs Food Sampling, Microbial & Chemical Analysis of Foods including High risk foods(Poultry, fish, meat), Aflatoxins, Pesticides residues and Additives
- Comprehensive Training programmes for Food Safety Officer's(FSOs) on Food Sampling and Microbiological Analysis, Allergen Mitigation and Management
- Build Capacity on Food Safety & Nutrition in Institutional Kitchens/Caterers through Cluster Approach
- Enhancing FSSAI Food Safety Index of States through focused programs with State Food and Drug Administration (FDA)
- Building Capacity on Environment, Social inclusion, Governance and Nutrition (ESGN) in Food and Agriculture sector through sharing best practices

Promoting Best Practices

- Supplier Development Programme on Continual Improvements through Kaizens and others including Retail & Manufacturing
- CII Farmer Producer Organizations (FPO) Excellence Award: Recognizing, and encouraging Farmer Producer Companies for their excellent work in uplifting the member farmers through self-sustaining business models, enhancing profitability, value addition and a sense of entrepreneurship.
- CII ColdChain Awards: Maturity assessment on best practices and improvement initiatives in cold chain. Commodity specific value chain assessments and implementation roadmaps.
- CII Food Safety Award: Promoting a Culture of Excellence and World class standards through Food Safety Maturity Assessments and Change Management Initiatives

Special Initiatives

- Facilitating Global Market Access through Overseas delegations and Buyer Seller meets

CII Suresh Neotia Centre of Excellence for Leadership, Kolkata (www.cii-leadership.in)

The CII Suresh Neotia Centre of Excellence for leadership (CII-SNCEL) is part of CII's Integrated agenda of building competitiveness through Centres of Excellence. The Centre was initiated with the purpose of serving as a key facilitator of leadership development across various segments of business and socio cultural demographics. CII-SNCEL was conceived on the core belief that the quality of leadership will play a vital role in enabling the 'new India' to succeed in its mission for inclusive growth and competitiveness, and thereby becoming a frontrunner in the global economy.

CII SNCEL has a comprehensive range of offerings catering to organisational leadership levels:

- A. LEARNING JOURNEYS** - Long duration, application-oriented certification programs for leadership development and functional capacity building across the entry, mid and strategic levels organizational levels. These include:
- ENTRY LEVEL
 - Leadership Development Programme for “First Time Managers”
 - Young Leadership Development Digital Programme
 - MID LEVEL
 - CII-SNCEL Long Duration Learning Journey for “Future Leaders of HR”
 - Strategic Marketing Leadership Programme
 - Online Programme on People Analytics
 - CII-Certified Programme on Current & Emerging Technologies
 - STRATEGIC LEVEL
 - Leadership NXT - Innovative Success Strategies Through Design Thinking
 - BULL's Eye Habit - Next Generation Strategies for Success
 - Pinnacle: Creating Hi-Resilient Boards that Deliver
- B. AWARDS & ASSESSMENTS:** That evaluate and recognize organizations which achieve exemplary HR performance and practices within a National Framework Model comprising awards, assessments, and assessor training workshops.
- CII HR Excellence Awards – People Practices Maturity Model
- C. STRATEGY SESSIONS:** These sessions feature global thought-leaders and domain experts for C-Suite and senior business executives
- Strategyedge

- D. MASTERCLASSES:** Virtual series' featuring reputed global academicians & domain experts on a broad range of subjects
- OutThink Masterclass Series
- E. KNOWLEDGE PLATFORMS:** These include flagship Conferences, Roundtables & Panel Discussions focused on the functional areas of HR & Marketing as well as First-Generation Entrepreneurs.
- CII National HR Conclave
 - Marketing Leadership Summit

CII Triveni Water Institute, Gurgaon

CII-Triveni Water Institute (CII-TWI) is a unique institution headquartered in New Delhi, where government, industry and civil society have partnered to address water related issues in a holistic manner. Set up with the vision of enabling India to make substantial progress towards achieving water security, the Institute works towards transforming water conservation and management by changing mind set and behaviour of stakeholders at the grassroot level.

CII's Water Institute, comprising a multidisciplinary team of experts, provides unique services, that make use of innovative state-of-the-art digital analytic tools and frameworks. Tools such as WATSCAN, Water Audits, Water PINCH, Blue Rating System and Water Awards, cover various important dimensions of assessing operational efficiency, operational sustainability, supply chains, compliance and leadership.

Few specific activities include:

- Water audits: CII's Water Audit team is Central Groundwater Authority (CGWA) certified, working with Indian industry on improving operational water use efficiencies. It has been guiding industry on reducing freshwater usage, minimizing wastewater generation, and maximizing recovery.
- Water Resources Planning and Risk Evaluation applying WATSCAN Tool: An innovative digital Water Risk Evaluation & Planning Tool, WATSCAN, scientifically evaluates resource availability to enable enaction of appropriate measures. It brings high levels of transparency, and credibility in identifying and implementing strategies for water resource conservation and management.
- Water neutrality assessment: Water Institute works with industry in assessment of their water status to confer certification as per NITI Aayog Guidelines, Government of India, provided in succession i.e. Scope I (Aspire Water Neutral Certificate), Scope II (Rise Water Neutral Certificate) and Scope III (Achieve Water Neutral Certificate)
- Groundwater mapping (hydrogeological investigation)
 - Siting of borewells, piezometers; aquifer mapping
 - Water Source Protection and Remediation

- Water PINCH optimisation –freshwater reduction & wastewater management: PINCH is a systematic optimisation technique for reducing water consumption and wastewater generation through an integration of water-using activities or processes.
- Blue Rating System- Undertakes performance cum system-based certification based on 80+ granular water centric indicators, spread across operational efficiency, operational sustainability, leadership, and supply chain evaluations.
- Water Quality Assessment – Undertakes, detailed water quality assessments, source apportionment studies to provide guidance on adoption of strategies for improved water quality.
- CII National Awards for Excellence in Water Management recognises industry for their exemplary work in water and wastewater management.
- Events and outreach activities – Water Innovation Summit, WaterTech Summit, and various sectoral events undertaken by the Institute, provides knowledge exchange platforms for enhanced awareness and information sharing.

CII Centre of Excellence for Innovation, Entrepreneurship and Start-ups

The CII Centre of Excellence for Innovation, Entrepreneurship and Startups (CII CIES) is an industry-led initiative that works to increase the odds of entrepreneurial success in India by using its reach and resources to bridge critical gaps such as capacity, resources and linkages, through targeted programmes and interventions.

CII is deeply devoted to nurturing India's startup ecosystem, boasting an extensive corporate membership base that spans the nation via a network of offices and over 300 counterparts spread across 100+ countries. With its distinctive position, CII stands ready to offer Indian startups priceless network, facilitating their growth and success in the business landscape. The centre provides strategic support for the Indian Startup ecosystem by leveraging the corporate network, international linkages, and family offices.

CORPORATE STARTUP CONNECT

Meticulously crafted to foster collaboration between corporates and startups, contributing to the growth and innovation within the Indian startup ecosystem.

- Corporate Accelerator Program
- Corporate Pitching

Capacity Building

Through providing consulting and technical advisory support, these programmes are designed to equip knowledge and confidence needed to foster a deeper understanding of the startup ecosystem, positioning participants for informed and strategic engagement.

- Family Offices
- C-Suite Executives
- Government Officials

International Engagement

The overarching objective is to empower businesses by providing exposure to international markets and facilitating connections with innovation ecosystems worldwide.

- International Delegations
- Institutionalized Framework
- Inbound and Outbound Market Exposure & Investment avenues

AWARDS AND RECOGNITIONS

CII recognizes and celebrates the best in innovation and entrepreneurship. These accolades actively facilitate valuable connections between corporates and innovative startups.

- Startuppreneur Awards — Recognizing India's Top Startups, the Startuppreneur Awards aims to foster meaningful business partnerships between established corporations and innovative startups, driven by shared business interests.
- Women in Innovation - A compendium of Women Founders with innovative business, products & services have been released. The compilation serves as a bridge, linking carefully selected women entrepreneurs with corporates, providing a platform for them to pitch and share their innovations, amplifying market access.

ECOSYSTEM DEVELOPMENT

- Investor Forum - The Investors Forum creates a curated platform for meaningful connections between investors and startups, aligning investment opportunities with strategic interests.
- Policy Advocacy - Regular and active engagement with central and state governments to represent diverse policy-related issues, along with providing feedback and recommendations on different sectors.
- Academia Collaboration - The synergy between academia and entrepreneurship is enriched through the affiliation program.
- Affiliation to incubators: This ensures their role as catalysts for students, aiding them in transforming their ideas into tangible realities.

CIES COMMUNITY – ICONN

CII recognizes and celebrates the best in innovation and entrepreneurship. These accolades actively facilitate valuable connections between corporates and innovative startups.

CII - Tata Communications Centre for Digital Transformation (www.ciicdt.com)

- **Assessment & Advisory Services**
 - (a) Readiness Assessment through DXcel (Digital Transformation Excellence Model)
 - (b) Preparation of Roadmap
 - (c) DX Training Programmes & Workshops
 - (d) Continuous Assessment
 - (e) Digital Transformation Certification
- **Training**
 - (a) In company Training Programmes on Digital Transformation
 - (b) Online Training Programmes on various aspects of Digital Transformation
 - (c) Certification Programme for Skill Enhancement
 - (d) Advanced Leadership Training Programme on Digital Transformation for 'C' Level Officials in partnership with reputed Indian and Foreign Universities
 - (e) Access to CDT Best Practices
- **Cyber Security Services**
 - (a) Cyber Security Certification programmes for Capacity Development
 - (b) Alerts on Cyber Threats through CII4DX Newsletter
 - (c) Cyber Security Seminars & Workshops
 - (d) Cyber Security Missions
- **Awards**
 - (a) **DX Awards** - recognizes and celebrates the best practices and innovative digital strategies which have helped organizations avail benefits and positive results. It showcases the crucial role that technologies plays in transforming business models and processes, driving growth in new and existing markets
 - (b) **CIO Awards:** recognizes CIOs as business leaders who have demonstrated exceptional value to their organization and achieved high results through continuous stakeholder satisfaction. The Winners of CIO Awards are inspiring examples of how IT leadership, business stakeholder partnerships are reshaping the future technology in Indian Industry.

- (c) **Awards for Excellence in Customer Experience** (formerly known as Customer Obsession Awards): showcases the pivotal role that Digital Transformation has played in enriching the customer experience and also recognise and reward best practices of industry, in order to set a benchmark of Excellence in Customer satisfaction for large number of industries to thrive adopting these best practices.

CII - TVS Mobility Centre of Excellence on Employment and Livelihood, Madurai

The Centre aims at supporting micro and small enterprises to contribute to innovation and sustainable livelihoods. The Centre's services will encompass technology adoption, quality assurance, market insights and business management.

- The Centre will provide tailored programs for enterprise learning, resilience and development objectives.
- The Centre will engage with micro and small enterprises in pivotal industrial clusters.
- The Centre will provide specialized guidance on compliance, regulatory, sustainability and technical training.

Economic Research & Policy Department

The Department of Economic Research & Policy at CII engages in research and data-based policy advocacy with the Government.

Large number of sectoral forums at both central and state level facilitate a greater level of stakeholder consultations on various issues and guide our work. We also provide research and survey-based services to CII Membership, in addition to the periodic publications on the economy that we bring out, to update the members on the macro-economic developments and trends.

Our work for the membership team is captured under the following heads:

Projects & Research: The Department undertakes cutting edge and in-depth studies with policy recommendations as commissioned by industry members, affiliated associations, and other institutions. We collaborate with the CII verticals on several cutting-edge research ideas. For example, in the past, the Economic Research team has worked on Demographics, Hallmarking Standards, Jobs & Employment to name a few.

Our recent research project includes development of AatmaNirbharta Index which is expressed as a ratio of exports to imports and reflects the need to have a favourable balance of trade by scaling up

domestic production and improving overall as well as export competitiveness. The first edition of the index was released by Shri Piyush Goyal, Minister of Commerce and Industry and Consumer Affairs, Food and Public Distribution and Textiles, Government of India.

Surveys: We conduct surveys to capture trends for informed decision making. CII has rich experience conducting large in-depth firm level surveys investigating wide ranging areas such as business outlook, investment implementation, sector surveys and several other issue-based surveys. The service includes designing the questionnaire, administering, and analysing the same. The survey-based research conducted by the specialized survey research team, serves as both policy inputs for the Government and regulators besides helping shape up future policy.

Key highlights of the department

CII Flagship Event - CII Global Economy Policy Forum- The Forum is an initiative led by the CII Economic Affairs Council, which brings together senior policymakers, academic scholars, industry leaders, global institutions, think tanks, and multilateral agencies. **The primary objective is to foster discussions on contemporary global and Indian economic policy issues.** By facilitating dialogue among these stakeholders, the forum aims to enrich of the policy discourse in India. Furthermore, by integrating research-backed insights from global experts and practical perspectives from industry leaders, the Forum endeavours to contribute to more informed and effective economic policymaking.

Pre Budget-Memorandum - Ahead of the Union Budget by Government of India, CII prepares a pre-budget memorandum and submits to the Government for its consideration .

CII Quarterly Economic Journal, “Artha” [Analysis, Research, Thought Leadership & Advocacy] - captures the current economic dynamism and provide pertinent insights and perspectives on issues pertaining to the economy and policy.

CII Fortnightly Newsletter, “Economy update” - capturing recent economic and market trends.

CII Quarterly Business Outlook Survey - to capture the prevailing business sentiments in the country. The survey results are quoted by RBI and referred by economy watchers and CII’s own membership.

Occasional White Papers on Economy - CII Research team works on various white papers on the economy. Last year, since CII was the secretariat for B20 (Business 20), under the G20 umbrella, CII Research came out with a white paper on ‘Global Economic Recovery: Towards Overall Global Prosperity’.

India State Reports - To further strengthen its state level policy work, CII is working on State Reports providing comprehensive analysis of the state economies. The reports, prepared basis secondary research and extensive industry consultations, make suggestions for growth and economic development of the State economies, outlining specific interventions- vertical and horizontal in these states.

Technology Services

As India marches ahead towards its vision of Viksit Bharat@2047, CII is also strategizing for a new orbit in shaping technology for this growth trajectory. The primary focus is to bring technology to centre stage and make it as a movement in the Indian Industry to enhance technology competitiveness. CII Technology Division is equipped with highly experienced professionals & networked with a large number of professional institutions and experts in the country and overseas. The Division works in tandem with Indian industry to develop & promote innovative technologies and to establish the right linkages for successful technology absorption and commercialisation. The CII Technology services are offered through industry and institutional partnerships, various forums, academia, startup, and research ecosystem.

Intellectual Property Facilitation Service

With the vision to transform India into an IP intensive nation, CII Centre for Intellectual Property helps to protect, monetize and enforce IP and caters to more than 2000 IPR services.

The Centre has so far facilitated filing of more than 600 patents(India and Abroad), 1700TMs, 2000 Designs, 300 copyrights and 50 GI's. Through capacity building, the Centre has supported more than 6000 stakeholders through 300 IP programs.

The Centre has dedicated team of in-house IP experts. It provides single window quality service on all types of IP services in a cost-effective manner. The Centre offers following services:

- Counselling on IPR to various stakeholders.
- Searching, drafting/preparing, filing and processing of applications in the areas of patent, design, trademark and copyright.
- Documentation, study & survey, filing and registration and post interventions for geographical indication.
- IP portfolio management, IP audit and IP commercialization.

Skill Development

Over last four decades, CII has been working with Industry towards building a robust skill development ecosystem in India, through policy advocacy and on-ground initiatives, forming a bridge between Industry and the youth. The focus of CII Skills has been on increasing Industry competitiveness and creating social impact, thus creating a workforce empowered with Industry Ready skills, knowledge and internationally recognized qualifications to gain access to decent employment and ensure India's competitiveness in the dynamic global market.

Services for INDUSTRY

- Mapping of Emerging & Future Jobs
- Increasing Productivity of workforce
- Aligning Industry curriculum with NSQF & certifying existing workforce
- Re-skilling & Up-skilling of workforce
- Industry Driven Ecosystem – Curriculum, Trainers, Assessors
- Skilled & CII Certified talent
- Diverse & Inclusive Talent Pool

For YOUTH

- Aptitude Test based Career Counselling
- Digital and blended model – Soft & technical skills
- Job, Internship & Apprenticeship Facilitation
- Pathway for Domestic & International Jobs
- Platform for lifelong Learning

Other Initiatives include:

- **CII Model Career Centres (MCCs)** pan India, which are Industry-led employment exchanges that link youth with job opportunities. These provide job seekers with career counselling, soft & employability skills training and placement support. Since their inception in 2016, CII MCCs have:
 - Imparted Career Counselling to >0.89 million &
 - Placements to >0.58 million youth.
- **Multi Skill Training Institutes (MSTIs)** are spread across India and are supported by Industry to impart vocational training to the youth, as per the industry requirements.
- CII has been designated as an **Awarding Body under the National Council of Vocational Education and Training (NCVET)**, Government of India, and is mapping the Industry's training initiatives and aligning them with the National Credit Framework (NCrF). This will enable candidates trained by the Industry to get credit-based certificates as per the NEP.
- Promoting International Mobility of Skilled Indian Talent, CII is India's first and largest sending organisation under the **Japanese Technical Training Intern Program (TITP)**. We have sent skilled Indian talent to Japan, Finland and Australia. We are scaling this with other countries as well, like France, South Korea, Middle East, Germany etc.



CII Membership Services

- CII has partnered with Ecole hôtelière de Lausanne, Switzerland, the worlds no 1 hospitality school to deliver 18-month Swiss Professional Diploma in Hospitality through our industry partners – Taj, ITC & Hyatt hotels, providing training IN and BY Industry, ensuring quality training and employability. We are actively working on scaling Industry led skilling in Banking & Finance, Amination & UX-VX, Healthcare and Manufacturing sectors.
- CII is a **Third-Party Aggregator (TPA)**, facilitating Apprenticeship with Industry.
- Released 2 annual reports on the skilling and employment landscape - the **India Skills Report** and **India Decoding Jobs**.
 - Reaching over 300,000 students and 150+ corporates, the India Skills Report maps the employability of our talent pool.
 - India Decoding Jobs maps the job and talent landscape in India and provides insights from 200+ Industry leaders from across sectors.

CII TRADE FAIRS

- Innorail
- Consumer Durables and Electronics Expo
- Metals and Minerals Expo
- Bengaluru Space Expo
- International Mining and Machinery Exhibition (IMME)
- ConMac Bangladesh
- Foodpro (Coldstore India, T Food and Food packaging Expo)
- Logistics Expo
- SaAiRo Expo
- Textile 360Degree
- Edu Tech Expo
- Agro Tech
- India Gaming Show - West
- Auto Expo-Components Show
- CII WireTech
- CII NextGen Mobility Show
- Hospital Tech
- Excon
- Korea India Industry Expo
- Refricon
- Build Safe Expo
- Facilities and Maintenance Expo
- Beauty and Cosmetics Bharat
- Food Processing Innovation and Technology Expo
- Global Entech India
- International Engineering and Technology Fair (IETF)
- India Industrial Automation Robotics Electronics Expo
- AI India Expo
- Fluid Power Expo
- Net Zero Expo
- India Gaming Show
- Metals and Metallurgy
- HealthTech India
- Water and Waste Expo

CII AWARDS

LIST OF NATIONAL AWARDS

Sector	Name of Awards
INDIAN INDUSTRY	<ul style="list-style-type: none"> • CII President's Award
ARTIFICIAL INTELLIGENCE	<ul style="list-style-type: none"> • CII – AI Awards
BUSINESS EXCELLENCE	<ul style="list-style-type: none"> • BE Maturity Assessment Recognition
	<ul style="list-style-type: none"> • BE STAR Recognition
	<ul style="list-style-type: none"> • SMB Star ICON Recognition
	<ul style="list-style-type: none"> • Safety Competition
	<ul style="list-style-type: none"> • CII EXIM Bank Award for Business Excellence
CLIMATE ACTION	<ul style="list-style-type: none"> • Climate Action Programme CAP 2.0 Awards
DESIGN	<ul style="list-style-type: none"> • CII Design Excellence Awards
DIGITAL TRANSFORMATION	<ul style="list-style-type: none"> • BEST practices in digital transformation
	<ul style="list-style-type: none"> • CIO Excellence Awards
ENERGY	<ul style="list-style-type: none"> • Energy Circle Competition
OPERATIONAL EXCELLENCE	<ul style="list-style-type: none"> • TPM Circle Competition
	<ul style="list-style-type: none"> • Poka Yoke Competition
	<ul style="list-style-type: none"> • CII National Office Innovation Competition
	<ul style="list-style-type: none"> • CII National Technology Competition
	<ul style="list-style-type: none"> • 3M Competition
	<ul style="list-style-type: none"> • Kaizen Competition
	<ul style="list-style-type: none"> • TPM Champions Trophy Competition
FOOD SAFETY AND QUALITY	<ul style="list-style-type: none"> • CII Cold Chain Awards
	<ul style="list-style-type: none"> • CII Award For Food Safety
GREEN ENERGY MANAGEMENT	<ul style="list-style-type: none"> • Performance Excellence Awards for Solar & Wind Plants
	<ul style="list-style-type: none"> • IGBC Fellow Award
	<ul style="list-style-type: none"> • Performance Challenge for Green Built Environment
	<ul style="list-style-type: none"> • IGBC Green Design Competition
	<ul style="list-style-type: none"> • IGBC Green Your School Programme
	<ul style="list-style-type: none"> • GreenCo Star Performer Award
	<ul style="list-style-type: none"> • CII National Award for Excellence in Energy Management
	<ul style="list-style-type: none"> • CII National Award for Environmental Best Practices
HR	<ul style="list-style-type: none"> • GENESIS: A Forum for Innovation in HR Practices
	<ul style="list-style-type: none"> • CII National HR Excellence Award
	<ul style="list-style-type: none"> • HR Circle Competition

National Awards	
Sector	Name of Awards
INDUSTRIAL RELATIONS	<ul style="list-style-type: none"> • CII Awards on Excellence in Industrial Relations • CII Industrial Innovation Awards
INTELLECTUAL PROPERTY	<ul style="list-style-type: none"> • CII Industrial Intellectual Property Awards
IWN AND EXCON	<ul style="list-style-type: none"> • Woman Building India Awards
LEAN 6SIGMA	<ul style="list-style-type: none"> • National Competition on lean • National Competition on Six Sigma • Quick Changeover Competition
LOGISTICS AND SUPPLY CHAIN	<ul style="list-style-type: none"> • TCM (Quick Changeover Competition Total Cost Management) Excellence Award • Supply Chain and Logistics Excellence (SCALE) Awards • Operational Excellence In Logistics & Supply Chain
LOW COST AUTOMATION & INDUSTRY 4.0	<ul style="list-style-type: none"> • CII MILCA Award (For Academia) • CII National Competition on Digitalisation, Robotics & Automation (DRA) – A Journey towards Industry 4.0 • CII National Competition on Low-Cost Automation (LCA) • CII Champions Trophy on Industry 4.0 (LCA & DRA)
MANUFACTURING EXCELLENCE	<ul style="list-style-type: none"> • CII National Awards for Excellence in Manufacturing
OPERATION AND SAFETY	<ul style="list-style-type: none"> • Maintenance Circle Competition • Electrical Safety, Power Quality & Reliability Circle competition
QUALITY	<ul style="list-style-type: none"> • Quality Ratna Award
QUALITY AND OPERATIONS	<ul style="list-style-type: none"> • Cluster Championship • 5S Excellence • POKA YOKE Competition • SMED Competition • KAIZEN Circle Competition • Shining SME of the year Award • Organisational Excellence Through Low Cost Automation Award • Zero Defect Organisation Award
QUALITY AND PRODUCTIVITY	<ul style="list-style-type: none"> • CII Customer Obsession Awards
SKILLS & LIVELIHOOD	<ul style="list-style-type: none"> • CII Award on Excellence in Skill Development & Livelihood
STARTUPS	<ul style="list-style-type: none"> • CII Startuppreneur Awards
SUSTAINABILITY	<ul style="list-style-type: none"> • CII-ITC Sustainability Awards
SPORTS	<ul style="list-style-type: none"> • CII Sports Business Awards
WASTE MANAGEMENT	<ul style="list-style-type: none"> • CII 3R (Reduce, Reuse, Recycle) Awards
WATER	<ul style="list-style-type: none"> • CII National Award for Excellence in Water Management
WOMEN EMPOWERMENT	<ul style="list-style-type: none"> • Women Exemplar Awards

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Confederation of Indian Industry

The Confederation of Indian Industry (CII) works to create and sustain an environment conducive to the development of India, partnering Industry, Government and civil society, through advisory and consultative processes.

CII is a non-government, not-for-profit, industry-led and industry-managed organization, with around 9,000 members from the private as well as public sectors, including SMEs and MNCs, and an indirect membership of over 300,000 enterprises from 300 national and regional sectoral industry bodies.

For more than 125 years, CII has been engaged in shaping India's development journey and works proactively on transforming Indian Industry's engagement in national development. CII charts change by working closely with Government on policy issues, interfacing with thought leaders, and enhancing efficiency, competitiveness and business opportunities for industry through a range of specialized services and strategic global linkages. It also provides a platform for consensus-building and networking on key issues.

Extending its agenda beyond business, CII assists industry to identify and execute corporate citizenship programmes. Partnerships with civil society organizations carry forward corporate initiatives for integrated and inclusive development across diverse domains including affirmative action, livelihoods, diversity management, skill development, empowerment of women, and sustainable development, to name a few.

As India strategizes for the next 25 years to India@100, Indian industry must scale the competitiveness ladder to drive growth. It must also internalize the tenets of sustainability and climate action and accelerate its globalisation journey for leadership in a changing world. The role played by Indian industry will be central to the country's progress and success as a nation. CII, with the Theme for 2023-24 as '**Towards a Competitive and Sustainable India@100: Growth, Inclusiveness, Globalisation, Building Trust**' has prioritized 6 action themes that will catalyze the journey of the country towards the vision of India@100.

With 65 offices, including 10 Centres of Excellence, in India, and 8 overseas offices in Australia, Egypt, Germany, Indonesia, Singapore, UAE, UK, and USA, as well as institutional partnerships with 350 counterpart organizations in 133 countries, CII serves as a reference point for Indian industry and the international business community.

Confederation of Indian Industry

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